

# **Digitising Channel Sales**

India's Leading Next-Gen Channel Sales Solutions Provider and Execution Company

# Loved by Best of the Best Brands.



### Growing Story of More than 1 Decades



#### Growing Story of More than 1 Decades

We are proud to have an **efficient and passionate team** of 150+ people

Experience of working with 200+ Brands across 18+ Industries

Successfully Developed 6 Service Vertical and 5 cloud based sales solutions

100 + Successful project implementations

Our **Technology** Serves more than 20 million channel partners, customers and employees with 1 Lacs+ Daily Transaction

Obliged to be **Trusted** by renowned industry leaders like Raymond, MORE, Trident Group, Killer, K Lounge, Lumax, Jamna, AIS and more

We don't just help brands grow, we make them undefeatable!

#### We Put Our Heart and Intelligence for Customers

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Implemented India's first

fabricators connect program

and solutions, connecting 45K+ fabricators in numbers directly with the brand's retailers and distributors.



India's first B2C integrated e-commerce platform for leaders of automotive after-market. 03

Increased revenue by 100% year on year, with loyalty and lead management programs for India's first leading B2C brands.



Implemented India's first Omni Channel Loyalty Program for the world's leading leaf spring manufacturers.

Deployed India's first influencer engagement program for leaders in the paper industry.

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# Enterprise Grade Channel Sales Solutions

IMAST serves you with the latest and most upgraded tools with the finest strategies, designs, implementation with opmost Services and Solutions, which ensures that you create trends and benchmarks.

We get you the Channel Sales Solutionsyou always wanted empowering each stakeholders in a Channel Sales best customers, Influencers, Retailers, Distributors and sales sta ffenabling growth in revenue and create Brands trust for an organisation.

Financial Dashboard	Loyalty Dashbo     ⊙ FY 2021-22 ○ FY				Total Poir 25,48		1 Burn 846
Masters							_
<ul> <li>Store Master</li> <li>Store Employee</li> </ul>	Loyalty Rate <sup>©</sup> 35.2%	Engagement Rate <sup>©</sup> 35.2%	New Acq 35	uisition Rate <sup>©</sup> 5.2%	Repeat Purchase 35.2%	Rate <sup>©</sup>	Earn
Customer Master     Club Type	ств <sup>©</sup> 35.2%	Liability Rate <sup>®</sup> 35.2%	Membe 35	rship Rate <sup>©</sup> i.2%	Incentives Ra 35.2%	te <sup>©</sup>	
Currency							• 52
Transaction	Earned Points By Club	Membership		Earned Poi	nts By Year to Date		
Invoice	CERISE CLUB		10%		42000	220	
Campaign Manager	CERISE SITARA		5%		22000		
O Points Ledger	@ NON CERISE		85%	10000		18724	
<ul> <li>Customer Information</li> </ul>		20	100%	A4721	AV 21 JUL 21 JUL 21	ACT IN	21 6
Program Information			100.1				
<ul> <li>Terms and Conditions</li> <li>FAQ's</li> </ul>	PAYOUT (YTD)	EARNED POINTS Pending Till 31st march 2021	46,75,879	DISBURGED POINTS	2021 8,20,581	BALANCE POINTS Pending Till 31st march	h 2021
-	TAIGOT (TID)	Financial year 2021-2022	10,47,160	Financial year 2021-202		Financial year 2021-20	22
O How It Works					0,20,01	1000	_



# Looking for expert assistance? We can help you implement best sales promotions pograms

At IMAST, experts of the industry with a 100% success record come together to personally design, optimie and implement Customized Channel Sales Programs that flourish the growth and success of your business.

## L YALTY MAX

- Channel Loyalty Program
- Influncer Loyalty Program
- Customer Loyalty Program
- Omni Channel Loyalty Program

## W**⊛RK CH**∧MP

- Retail Sales Management
- Lead Generation Management
- Influncer Management
- Market Research & Audits

#### S@CIAL L@YALTY

- Social Media Customer Engagement
- Digital Communication
- CX Solutions Implementation
- Customised Engagements

#### REWARD MAX

- Experiential Rewards
- Wallet and Bank Transfer
- Physical Gifts
- Vouchers & Gift Cards

## Awards



Case STUDIES





One of the Most Successful Automotive Aer Market loyalty Program

Designed and implemented 5 loyalty programs for Jamna Auto the world No 3 player in suspensions manufacturers covering more then 50K+ Mechanics, Retailers, Customers and Distributors.







Distributor Loyalty

Program



Mechanic Loyalty Program



Mechanic Relationship Program





#### First ever Integrated Solution or Auttomotive er Market

Focusing on Digitis ation, Lu x DK Jain Group in its nenew initi e introduced the Mobile Application or Retailers in a complete integratted solution

The mobile application omes at a crucial stage when Lumax is looking to expand its reach and ensure faster delivery to its customers. Through the App, customers will now browse the product features, MRPs and filter their search through categories and sub-categories, part number, vehicle models etc. which will smoothen the operations and ease online odering.

Along with this this single integrated solution will also povide following features

- The mobile application is xpected to ease online trransactions or the retailers. They can directly place orders from their nearest distributors and get them delivered at the earliest at their stores.
- The commercial platorm will also provide an opportunity to the retailers to browse the listed products, categories, order history, new offers and schemes among others.
- Loyalty program for retailers and mechanics for rewarding them to purchase and promote Lumax Products
- Distributor Management system for Distributors to keep a check on stock and order from retailers

Lumax is committed towarrds supporting the ermarket customers with technologicgical solutions and the mobile application is one tep in that dirrection



# WAAREE PRIME

First Loyalty Program for Solar System Integrators in India.

India's first of its kind Loyalty and Reward program in Solar Energy Industry – WAAREE PRIME. Were Solar System integrator can explore the world full of Gifts and ouchers which can be availed on purchase of our products. One can only experience the privilege to be in reward program by being a member of it.









#### Stationes and Jobbers Loyalty Program for Leaders of Paper Industry

The brand of the paper is not that much of a concern as it is to jobbers and stationes. Hence, we performed multiplyeys to understand the market and its demands and accordingly devised an Influencer Loyalty Program that directly connected and communicated with them. This loyalty program is the first of its kind that connects the brand directly with its jobbers and stationes.

- Multiplecampaigns to ensure maximum registraation
- Engagement programs to constantly keep jobbers and stationes connected
- Incentivisedpurchasing for all products
- Hassle free reward redemptionprocess
- Timely communicationand allotment of rewards
- 24/7 customer care support for all jobbers and stationes
- Individual-recognitionmethodology to make every jobber and staationefeel valued and appreciated.





# We Master Excellence!

With a high retention rate, our pride lies in our happy clients.



We have been utilizing the Booker's Loyalty Program for our Hotel Group and have found the service of IMAST Operations to be highly professional, effective, and beneficial. Their team is incredibly supportive and helps us tremendously by advising us and helping us implement our customer contact database efficiently. We highly recommend IMAST Operations and their Programs. Their services are the best and the most efficient in the industry.

We hired IMAST to elevate our specific product range sales lead generation, to create a retailer pool and strengthen the existing pool of specific segments. In a very short time, we saw commendable results. IMAST helped us get abundant leads into sales, improve lead quality and target sales. They also helped us improvise our pitching tactics and establish reporting and measurement while expanding our lead generation efforts.





IMAST handles various Marketing and IT Projects for us and we swear by their services. The solutions that they provide are highly flexible, customizable, and scalable. Working with IMAST gives us the feeling of working with our own internal team. We are very taken up with their extensive knowledge base and their Project Management expertise. Their business analytics services have proven to be immensely helpful for our growth and have helped us tremendously in bridging the market gap and innovating growth strategies. IMAST is a blooming professional company that is bound to conquer heights.

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Our 'Virgo Vijeta Influencer Loyalty Program' needed a reliable framework along with an efficient implementation and that is why we chose IMAST. As our products are channel driven, our main focus lies on our influencers and the Virgo Vijeta Loyalty Program has tremendously increased Influencer Loyalty towards our brand. Thanks to the loyalty program, we can now identify our high-value influencers and accordingly design our promotion campaigns. The thing that attracted our influencers the most is that they can redeem their points anytime, anywhere!

We hired IMAST to elevate our specific product range sales lead generation, to create a retailer pool and strengthen the existing pool of specific segments. In a very short time, we saw commendable results. IMAST helped us get abundant leads into sales, improve lead quality and target sales. They also helped us improvise our pitching tactics and establish reporting and measurement while expanding our lead generation efforts.





We chose IMAST because they offer the best combination of scalability, innovation, security, user-friendly operational methods and value-added features. KKCL Privilege Club has more than 10,000 retailers. IMAST's Loyalty Program is highly stable and our retailers have submitted a very positive feedback regarding the same. We are extremely happy with their services on the whole, especially the subject matter expertise and the support provided by the entire team of IMAST.

# CONTACT US

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Find us on:



